

Section	Patron Conduct & Agreements - G	Policy No.	G.1
Subsection	1	Effective Date	June 2020
Version	3rd	Review Date	Nov22/March23/June24
Name	Patron Responsibility & Code of Conduct		

## G.1 Patron Responsibility & Code of Conduct

South Central Regional Library strives to provide everyone with fair and equitable access to a wide range of library services in a welcoming environment that is free from discrimination and harassment. Everyone has the right to equal treatment with respect to the access and use of the library's services and facilities in accordance with the Manitoba Human Rights Code.

### Patron Responsibility:

**The selection of books and materials is the sole responsibility of the parent/guardian for their own child/children.**

Due to the sensitivity of some subject matter, the parent/guardian should understand that not all materials may be suitable for their child, but they should not interfere with other patron/parent's right to access this same material.

Every patron has the right to choose or not to choose any materials in our public libraries.

### Code of Conduct:

- Children under the age of 12 years must be accompanied by a parent and/or guardian.
- Be polite and civil to library staff and other patrons.
- Harassment and/or bullying behaviour toward any Employee, Administrator, and/or Board Member of SCRL will not be tolerated.
- Damage, misuse, or theft of library materials, equipment and property is not allowed.
- Dress appropriately: shoes and shirt must be worn.
- Respect individuals with sensitivities to scents and noise.
- Posting of notices must be approved by employees.
- Leave the library promptly at closing time and when requested to do so in emergency situations.
- Always keep young children and personal belongings with you.
- Only service animals are allowed in the building.
- Food and drink are only allowed in designated areas.
- Misuse of public computers or public Wi-Fi may result in the loss of library privileges/access.
- Buying, selling, using, or possessing alcohol, illegal substances is not allowed in or on any premises.
- Smoking and/or vaping not allowed inside the library.
- Photographing, filming, or video recording on library property is not allowed without written permission.
- Using the SCRL logo or any likeness is not allowed without express written permission.
- The Director of Library Services may be consulted in any decision regarding patron conduct.

NOTE: Any act which violates the Patron Responsibility & Code of Conduct Policy may result in cost-recovery charges, suspension of library privileges, exclusion from the library and possible criminal charges.